



Become an Expert Mediator

MEDIATION March 15-19, 2021

(ZOOM)
9:00 AM – 5:00 PM

UVI CELL (Center for Excellence in Leadership and Learning) is pleased to offer this 40-Hour Mediation Certificate Course. This course is designed to provide participants with instruction in the process of Mediation. The skills acquired in this course will prove invaluable in all areas of life. Through a combination of role plays, demonstrations, large group discussions, and activities, this highly interactive training will take participants through the entire mediation process.

The course uses the PULSE Framework (People Using Language Skills Effectively) to provide the basic foundation for good communication and dispute resolution. Instruction for this course is provided by Dr. Nancy Love, the author of PULSE.

To register, visit our website or complete the attached registration form. For more details on the course, feel free to contact us! ▶ ▶ ▶



Early Bird Registration

January 25, 2021 – February 9, 2021

Fee: \$1199.00

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### **General Registration**

February 10, 2020 – March 11, 2020

**Fee: \$1499.00**

~ Space Is Limited ~

### **What to Expect**

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- The application of mediation skills in fostering effective communication
- How to apply the PULSE Framework in conflict resolution processes
- Increase in confidence in responding to high level conflict
- Develop strategic approach to manage and resolve disputes
- Case studies and role play coached by active Mediators
- Receive a UVI Mediator Certificate

Who Should Attend

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This course is ideal for persons who desire to become a Mediator or professionals who wish to become more proficient and confident in facilitating conflict in the workplace, home, and the community.

### **University of the Virgin Islands**

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